#### 2016 WAVE AWARDS WINNERS

#### AIR

#### Best Business/First-Class, Domestic

Delta Air Lines

#### Best Business/First-Class, International

**Emirates** 

#### **Best Airline, Domestic**

Delta Air Lines

## **Best Airline, International**

**Emirates** 

#### CRUISE

## Cruise Line with Highest Client Satisfaction (less than 1,100 passengers)

Regent Seven Seas Cruises

## Cruise Line with Highest Client Satisfaction (more than 1,100 passengers)

Celebrity Cruises

## **Best Cruise Line for a Multigenerational Group (ocean-going)**

Royal Caribbean International

## Cruise Line Providing the Best Travel Agent Support (ocean-going)

Royal Caribbean International

#### Best New Ship (ocean-going)

Anthem of the Seas, Royal Caribbean International

#### Best Onboard Dining (ocean-going/less than 1,100 passengers)

Crystal Cruises

#### **Best Onboard Dining (ocean-going/more than 1,100 passengers)**

Celebrity Cruises

## **Best Refurbished Ship (ocean-going)**

Celebrity Eclipse, Celebrity Cruises

#### **Best Overall Cruise Line for River Cruising**

Viking River Cruises

## **River Cruise Line Providing Best Travel Agent Support**

Viking River Cruises

## **Best New Ship (River Cruise)**

AmaSerena, AmaWaterways

## **Best Onboard Dining (River Cruise)**

AmaWaterways

## **Best Suites (River Cruise)**

Viking Longship Lofn, Viking River Cruises

## **Best World Cruise (ocean-going)**

Holland America Line

## **Best Expedition Cruise Line (ocean-going)**

Hurtigruten

**RAIL** 

## **Best North American Rail Vacation Provider**

Rocky Mountaineer

#### **TOUR OPERATOR**

## **Tour Operator Providing the Best Travel Agent Support**

Globus Family of Brands

## **Best Tour Operator, Escorted**

Globus Family of Brands

## **Best Tour Operator, FIT**

**Funjet Vacations** 

## Best Tour Operator, Australia, New Zealand, South Pacific

Pleasant Holidays

## **Best Tour Operator, Hawaii**

Pleasant Holidays

#### **Best Tour Operator, Mexico**

**Apple Vacations** 

#### **Best Tour Operator, USA/Canada**

Globus Family of Brands

## **Best Tour Operator, Europe**

Tauck

## **Best Tour Operator, Asia**

## Pacific Delight Tours

## **Best Tour Operator, Africa**

Abercrombie & Kent

## **Best Tour Operator, Middle East**

IsramWorld

## **Best Tour Operator, Central/South America**

Globus Family of Brands

## **Best Tour Operator, Caribbean**

**Travel Impressions** 

## **Best Tour Operator for Adventure**

G Adventures

## **Best Tour Operator for Multigenerational Travel**

Adventures by Disney

#### CAR RENTAL

## **Car Rental Company Providing Best Travel Agent Support**

Enterprise Rent-A-Car

## **Car Rental Company Providing the Highest Client Satisfaction**

Enterprise Rent-A-Car

#### RESORT/HOTEL

## **Best New Resort or Major Renovation, Mexico**

Hyatt Ziva Los Cabos

#### **Best New Resort or Major Renovation, Caribbean**

Hyatt Ziva/Hyatt Zilara Rose Hall

## Best New Resort or Major Renovation, Hawaii

The Westin Kaanapali Ocean Resort Villas

#### **Best Hotel Chain, Europe**

Four Seasons Hotels and Resorts

#### Best Hotel Chain, Hawaii

Starwood Hotels and Resorts Hawaii

#### **Best All-Inclusive Hotel Chain, Mexico**

**AMResorts** 

## Best All-Inclusive Hotel Chain, Caribbean

## **Best Luxury Hotel Brand**

Four Seasons Hotels and Resorts

#### **Best Hotel Brand, USA**

Marriott International

## Hotel/Resort Chain Providing the Best Travel Agent Support

Starwood Hotels and Resorts Worldwide

## **Best Boutique Hotel Chain**

Kimpton Hotels & Restaurants

## **Best Luxury Hotel in Hawaii**

The Ritz-Carlton, Kapalua (Maui)

## **Hotel Brand With Best Innovative Technology**

Marriott International

#### **Best Hotel Brand for Families**

Disney

#### **DESTINATIONS**

# Destination with the Highest Client Satisfaction, Europe Italy

## **Destination with the Highest Client Satisfaction, Asia**

Thailand

## Destination with the Highest Client Satisfaction, Central/South America

Costa Rica

## Destination with the Highest Client Satisfaction, South Pacific/Australia/NZ

Australia

## **Destination with the Highest Client Satisfaction, Canada**

Vancouver

## **Destination with the Highest Client Satisfaction, Mexico**

Riviera Maya

## Destination with the Highest Client Satisfaction, USA

Hawaii

#### Favorite Three-Night Destination to Sell

Las Vegas

#### **Best Destination for Adventure, Europe**

#### TRAVEL INSURANCE

## **Best Travel Insurance Company**

AIG Travel Guard

#### **TOURISM BOARD**

## International Tourism Board Providing the Best Travel Agent Support

Jamaica Tourist Board

## **U.S. Tourism Board Providing the Best Travel Agent Support**

Hawaii Visitors & Convention Bureau

#### **Best GDS**

Sabre

#### **WRITE INS**

#### **Favorite Individual Hotel Sales Representative**

Joshua Poole Starwood Hotels & Resorts Worldwide

## **Favorite Individual Tour Operator Sales Representative**

Edyta Teper Travel2

## **Favorite Individual Cruise Sales Representative**

Linda Kay Barber Celebrity Cruises

## **Favorite Individual River Cruise Sales Representative**

Michael Weldon Viking River Cruises

## **Excellence in Leadership Award**

Brad Anderson and Van Anderson Avoya Travel